

MAT-SU COLLEGE CAMPUS BOOK RETURN POLICY

RETURNS MAY BE DONE AT THE CAMPUS CACHE UNDER THE FOLLOWING CONDITIONS ONLY:

1. Texts are in **exactly the same condition** as they were when purchased.
 - Shrink wrapped or boxed sets **MUST BE** unopened.
 - **Any defacing** will be cause for rejection of return or exchange; this includes but is not limited to soiled pages, pen/pencil marks, missing or damaged pages or covers.
2. Return/Exchange **MUST BE** made by the **published Add/Drop Deadline** for the semester the book is purchased in. Materials purchased after the Add/Drop deadline must be return by the end of the next business day to be eligible.
 - Books purchased in a prior semester are not eligible for return or exchange.
 - **ONLINE ORDERS**: Books purchase online must be returned according to MBS return policies.
3. **ORIGINAL** cash register receipts must accompany text at time of return or exchange.

NO CASH REFUNDS ARE MADE. Cash and Check refunds will be remitted in check form from Administrative Services; please allow 3-4 weeks for processing. Credit card refunds will be refunded to the card used for purchasing.

FINAL DETERMINATION on **ALL** returns/exchanges rests with the Campus Cache manager and/or their designee.

NO EXCEPTIONS TO THE FOREGOING CONDITIONS WILL BE MADE.

****Save your Receipt****