

Mat-Su College Campus Cache Book Return Policy

RETURNS MAY BE DONE AT THE CAMPUS CACHE UNDER THE FOLLOWING CONDITIONS ONLY:

1. Texts are in **exactly the same condition** as they were when purchased.

- Shrink wrapped or boxed sets **MUST BE** unopened.
- **Any defacing** will be cause for rejection of return or exchange; this includes but is not limited to soiled pages, pen/pencil marks, missing or damaged pages or covers.

2. Return/Exchange **MUST BE** made by the **Published Add/Drop by 5pm**, materials purchased *after* the ADD/DROP deadline must be returned by the end of the next business day to be eligible.

- Books purchased in a prior semester are not eligible for return or exchange.
- **ONLINE ORDERS**: Books purchased online must be returned according to MBS return policies.

3. **ORIGINAL** cash register receipt must accompany text at time of return or exchange.

NO CASH REFUNDS ARE MADE. Refunds are issued from Administrative Services; please allow 3-4 weeks for processing. Cash and check refunds will be remitted in check form, credit card refunds will be applied to the card used for the purchase.

FINAL DETERMINATION on **ALL** returns/exchanges rests with the Campus Cache manager and/or their designee.

NO EXCEPTIONS TO THE FOREGOING CONDITIONS WILL BE MADE.

****SAVE YOUR RECEIPT****

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